

WE'RE IN THIS, TOGETHER

Dear Homeowner:

As we continue to navigate through this unprecedented time, we have seen an increase in electronic communications to our associations. To ensure you receive important community information, please help us by confirming that we have a valid email address on file for you before May 31st.

TO UPDATE YOUR INFORMATION

- Go to our website: ghacm.com. In the Resident Services & Resources Section of the home page, click on 'Complete the Online Form Here' to update your information. After completing the Online Form, click on 'Submit' to send your updates to us.
- Or, send an email to OwnerRegistration@ghacm.com that includes your name, owner address, phone number (please indicate mobile, home, or work), email address, and billing address if it is different from the owner address.

We strongly encourage owners to utilize our many electronic payment options rather than mailing a paper check given that USPS delivery may be unpredictable, requires more handling time, and saves you time and postage costs.

OVERVIEW OF PAYMENT OPTIONS

- Direct Debit: Automatically have your regularly occurring assessments drawn within the first 5 business days of the month. To fill out the form, go to our website: ghacm.com. In the Resident Services & Resources Section of the home page, click on 'ACH-Direct Debit Form'. The completed form and a voided check can be faxed or emailed to us. Your payment amounts will be updated automatically if there is a change to a regularly occurring assessment.
- E-Check or Credit Card Payments through Smartstreet: Our banking partner, Union Bank, offers electronic check (e-check) and credit card payment options via www.smartstreet.com. E-checks are free of charge but require a log-in set-up similar to any standard secure website.
- Electronic Payments (On-line Bill Pay) through Owner's Personal Bank: We can accept on-line bill pay from most major banking institutions directly. Please use the lockbox address as found on your coupon or billing statement and make sure to include your owner account number in the memo line of the payment.

Thank you for your help.